

TERMS & CONDITIONS

(a) The Agreement-whereby:

- (i) The Company agrees to provide the inclusive services as detailed herein at the fee stated.
- (ii) The Client/s agrees to pay for these inclusive services in full upon confirmation of reading this Agreement.
- (iii) The Company does not accept any liability or obligation to advise The Client/ s of any changes in legislation or taxation, which may affect The Client/s either directly or indirectly and which may necessitate a review of their Will(s)/Asset Trust/Funeral Plan(s).
- (iv) The Client/s agrees that this Agreement shall remain valid even if an executor or trustee of their estate should decide not to use any or all of the services which form part of the Agreement.
- (iii) I/we acknowledge that the Company does not accept responsibility for any errors or omissions that may arise as a result of incorrect information supplied or of my/our failure to check the provisions of any Will(s) or other documents drafted hereafter based on the information supplied.
- (iv) I/we understand that the said information may be passed to the Company's advisors and I/we hereby authorise the said advisors to contact me/us with the object of discussing and offering to me/us such services as it may provide and I/ we hereby agree to our contact details being disclosed to the Company's advisors for this purpose.
- (v) I/we hereby agree to The Company and/or any of its associated professional advisors contacting anyone or all of the appointed Guardians, Trustees, Executors, Administrators and Attorneys for any purpose related to the Estate Planning of my/our estate to offer such advice and services as they may in their absolute discretion deem appropriate.
- (vi) I/we understand that I/we will be liable to be charged a fee in respect of services provided hereunder and that this fee is payable upon the signing hereof.

(c) The Company Hereby Declares and Agrees as follows:

- (i) It will prepare a Will(s) for The Client/s in accordance with the instructions given to it on the date hereof and on such other occasions as communicated to it by The Client/s in a timely manner.
- (ii) The Company reserves the right to charge additional administration fees if The Client/s amend their instructions substantially or repeatedly from those originally provided after the initial drafting stage.
- (iii) It shall aim to deliver the said Will (s) of The Client/s as soon as possible or within one calendar month (after the 14 day 'cooling off' period) from the date of this Agreement or from the last communication of information relating thereto and subject to all necessary information having been supplied to the Company by The Client/s.
- (iv) It is under no obligation to supervise the signing of the Will/s/LPAs nor does it accept any responsibility for an unexecuted or improperly executed Will(s) or for any losses suffered by The Client/s or any third parties as a result thereof.

(b) The Client/s Hereby Declares and Agrees as follows:

- (i) The information given herein is correct to the best of my/our knowledge and is that on which: I/we instruct The Company to draft my/our Will(s) and/or provide ancillary estate planning services and I/we accept responsibility for any information written on my/our behalf.
- (vii) I/we understand that after the 14 day cooling off period, I/we have no automatic rights to a refund if I/we should change my/our minds. Any application for a refund must be made in writing of The Company for consideration and will be at the discretion of The Company. If The Company authorises a refund, a deduction for all costs incurred by The Company will be made.
- (viii) I/We hereby confirm that we have read and checked The Company's general terms and conditions.
- (v) The Company accepts no liability for losses or claims arising as a result of the failure of The Client/s to properly execute the deeds/Wills/ documents in accordance with the instructions provided and in a timely manner.
- (vi) The Company does not provide advice on taxation and The Client/s is re- sponsible for taking their own independent financial advice concerning taxation and any potential liability.
- (vii) The Client/s has the right to cancel this agreement by written notification within 14 days from the date hereof.
- (viii) The Client/s has no automatic right to a refund after the 14 day 'cooling off' period. The Company will treat all refund requests on their merits after the 14 day 'cooling off' period.